



**APPLICATION FOR APPOINTMENT TO A  
SAN LUIS OBISPO COUNTY BOARD OF SUPERVISORS  
BOARD, COMMISSION OR COMMITTEE**

Date 11/03/2014

Applying for appointment to Area Board 9 on Developmental Disabilities

(Name of Board, Commission or Committee)

**General Information**

Name Theresa A. Scott

Address \_\_\_\_\_

Business Phone \_\_\_\_\_ Home Phone \_\_\_\_\_

Cell Phone \_\_\_\_\_ E-mail Address \_\_\_\_\_

Supervisory District 4th District Years resided in County 23

**Employment & Education**

Employer Name (if retired/unemployed list previous employer) CenCal Health

High School Graduate or General Education (GED) Test passed? Yes ☒ No ☐

If no, list the highest grade completed \_\_\_\_\_

List any/all College, Business School, and/or Military experience (most recent first)

Orange County Regional Occupation Program - Certification Medical Assistant

**Qualifications**

List work experience, training, volunteer activities, and skills relevant to this appointment

See resume

List dates/names of positions you have held on any advisory body or elected office

Human Relations Commission 2011-2012

San Luis Obispo County Behavioral Health Board - Current

Pending application to Homeless Services Oversight Council (HSOC)

List Membership to Organizations

San Luis Obispo Elks

Latino Outreach Council - Board Member

Please explain why you would like to serve in this capacity

I have worked for CenCal Health for approximately eight years and during that time I have had the wonderful experience of working along side our provider network and community partners to help serve our members to produce positive outcomes. I would like to further collaborate with them and advocate for the rights of individuals with developmental disabilities to extend the supports and services they and their families require.

If appointed, are you willing to participate in the majority of meetings each year, and if necessary, in numerous related meetings or subcommittees?

Yes ☒ No ☐ Comments \_\_\_\_\_

If appointed, and if required, are you willing to file a Statement of Disclosure as a Public Official Under the standards of the Fair Political Practice Commission?

Yes ☒ No ☐ Comments \_\_\_\_\_

If appointed, do you want to have your address or telephone number(s) published?

Yes ☒ No ☐ Comments \_\_\_\_\_

---

**THERESA A. SCOTT**

---

554 Islay Street #A, San Luis Obispo, CA 93401 (805) 540-8693

**Professional Experience:**

**CenCal Health**  
San Luis Obispo, CA

February 2006 to Present

**Provider Relations Liaison**

Responsible for developing a favorable opinion and perception of CenCal Health with external contacts including hospitals, healthcare providers, local public agencies, and community organizations.

Interact and negotiate with Owners, Officers, CEO's and Director's of Case Management with regards to difficult placements to post hospitalization facilities.

Responsible for managing reputation, gaining understanding of provider community, and influencing opinion and behavior. Responsible for advocating, appealing, recruiting, educating, maintaining, and improving provider participation and satisfaction.

Development of provider relations strategies to influence opinion and promote ideas, services, or programs. Development of communications and provider messaging campaigns. Ensure satisfactory resolution of operational issues impacting providers.

Assist in network development efforts in difficult regions or territories where member access issues exist and cultivate strong business relationships.

Produce promotions for the recruitment of providers, and purchase advertising space as allowed within budget.

Plan and conduct market and provider opinion research to test programs and services to determine potential for success.

Attend events in the provider community, calendar monthly activities, and prepare and deliver speeches. Recruit and maintain active provider participation on Provider Advisory Board, Provider Credentials Committee and QI Committees. Collaborate in organizing sales, negotiation, and other trainings for staff.

**Sr. Provider Services Representative**

Provider network management, case management, capitation and planning; organizing; preparation and participation of workshops and roundtable presentations and materials.

Participation on multiple organization committees including CCS Co-Chair; Community Focus Workgroup; Website Committee; QIC; Network Management Committee; Provider Advisory Committee; Incentive Improvement Committee and the State Budget Workgroup.

Development of publications of the monthly Provider Bulletin, provider notices, training materials, provider handouts and flyers.

Instrumental in the SLOHI rollout in 2008. Assisted in the preparation of the Provider Services section of DMHC and DHCS filing for new and existing programs.

Provider Research, Surveys, Outreach and Project Follow up. Assist with coordination and preparation for DHCS audit reviews in SLO County.



**Morris & Garritano Insurance**  
San Luis Obispo, CA

February 2006 – June 1999

**Account Manager – Large and National Accounts - Employee Benefits Division**

Managed employee benefit plans of local, and non-local California based businesses with employee bases ranging from one hundred and fifty to two thousand employees including responsibility for maintenance of client relationships with owners and officers. Acted as the liaison between employees, providers, and insurance companies.

Organized and presented monthly and yearly insurance employee meetings and processing of annual carrier renewals for employer groups including research, analysis, marketing, renewal presentations and creation of employer/employee contribution models.

**Gary R. Donath, M.D.**  
San Luis Obispo, CA

June, 1999 – April 1996

**Administrator**

Responsible for the daily operations of a surgical suite including supervision of employees and anesthesia rotational schedule. Responsible for hiring of employees, evaluations, terminations and employees compliance with office policies and procedures.

Responsible for AAAASF accreditation process and audits. Responsible for financial budget (including daily deposits) and AR.

**Randolph S. Lawrence, M.D.**  
Templeton, CA

April, 1996 – June, 1999

Medical front and back office assistant

**Morris B. Aron, M.D.**  
Templeton, CA

September 1992 - April, 1996

Front Office Medical Assistant

**Orthopaedic Surgery**  
Anaheim, CA  
Surgery Scheduling/AR

June, 1984 – September 1992

**Education**

Esperanza High School  
Anaheim, CA  
Diploma

**Additional Certifications/Skills**

ROP Medical Assistant Program, Anaheim California  
Proficient in Microsoft Word Office products and Oracle systems.  
Exceptional sales and marketing skills, excellent oral and written communication skills, and strong customer service and interpersonal skills. Efficient in project management (internal and external) and maintaining timelines and priorities.

**Certifications/Licenses Held**

California State Life License (dates)  
Certification – Medical Assistant, Front and Back Office

**Community Involvement**

San Luis Obispo County Behavioral Health Board – Current Board Member  
San Luis Obispo County Latino Outreach Council – Current Board Member  
San Luis Obispo Human Relations Commission – 2012 - 2013